

PCC Online Working Summit

# From Crisis to Opportunity



Primary Care for All Communities

November 9-10, 2021

## TENTATIVE AGENDA

October 8, 2021

This agenda is evolving and will be updated as discussion topics and speakers are added. On the date of publication above, all known and confirmed details of the agenda were included below. The start and end times of each agenda item may change, and additional agenda items may be added. However, the start and end times of the schedule each day are fixed and will not change. For the up-to-the-minute latest agenda, visit <https://pcpccevents.com/agenda>.

All times Eastern Standard Time.

START	END	WHAT'S HAPPENING	SPEAKERS
<b>DAY 1   TUESDAY, NOVEMBER 9</b>			
10:00 AM	10:30 AM	Pre-Show + Networking/Showcase	
10:30 AM	10:31 AM	<b>Opening video</b> This video will help set the scene and provide inspiration for the work ahead in the event.	
10:31 AM	10:40 AM	<b>Welcome remarks</b> Welcome, Review of the Agenda and Vision for What We Hope to Achieve	Ann Greiner Darilyn Moyer
10:40 AM	10:55 AM	<b>Welcome, part 2</b> Providing more contextualization for the summit's work	
10:55 AM	11:10 AM	<b>Video</b> Defining Our Collective Challenge, Reports from Communities	
11:10 AM	11:50 AM	<b>Panel discussion</b> The Heart of the Problem Payments, a Dysfunctional System NASEM Report Review	Jackson O. Griggs Sinsi Hernández-Cancio Christopher F. Koller

START	END	WHAT'S HAPPENING	SPEAKERS
11:50 AM	12:15 PM	BREAK	
12:15 PM	12:20 PM	<b>Introduction to breakout groups</b> Including instructions for breakouts	
12:20 PM	12:50 PM	<b>Breakout groups 1</b> Discussion in small groups about how well the NASEM report recommendations (to be specified) respond to challenges with primary care in communities	
12:50 PM	1:05 PM	<b>Networking &amp; Showcase</b>	
12:50 PM	1:20 PM	<b>Summary session</b> Summary of breakout discussions	
1:20 PM	1:35 PM	BREAK	
1:35 PM	1:40 PM	<b>Award presentation</b> Announcing and celebrating the honoree of PCC's Primary Care Community Leadership Award	
1:40 PM	2:30 PM	<b>Panel 1</b> Primary Care Innovation: Community highlights	
2:30 PM	2:40 PM	<b>Wellness session</b>	
2:40 PM	3:20 PM	<b>Panel 2</b> Primary Care Innovation: Enablers & Champions	Sean Hogan Jonathan Leizman
3:20 PM	3:35 PM	BREAK	
3:35 PM	4:20 PM	<b>Breakout groups 2</b> How do these stories resonate for you and your community?	
4:20 PM	4:30 PM	<b>Closing remarks</b>	

START	END	WHAT'S HAPPENING	SPEAKERS
<b>DAY 2   WEDNESDAY, NOVEMBER 10</b>			
10:00 AM	10:30 AM	Pre-Show + Networking/Showcase	
10:30 AM	10:45 AM	Summary of Day 1	
10:45 AM	11:00 AM	<b>Award presentation</b> Announcing and celebrating the honoree of PCC's Advanced Primary Care Practice Award	
11:00 AM	11:45 AM	<b>Keynote address</b> Importance of investing in teams Empanelment/relationships (more on the NASEM report)	Asaf Bitton
11:45 AM	12:30 PM	<b>Panel discussion</b> Coalition-building case studies Lessons learned	Frederick Isasi
12:30 PM	12:45 PM	BREAK	
12:45 PM	1:00 PM	<b>Networking &amp; Showcase</b>	
1:00 PM	1:45 PM	<b>Breakout discussion</b> What will it take to achieve a stronger foundation of primary care in all communities?	
1:45 PM	2:00 PM	<b>Award presentation</b> Announcing and celebrating the honoree of PCC's Barbara Starfield Award	
2:00 PM	2:15 PM	<b>Report out from breakout discussions</b>	
2:15 PM	2:30 PM	<b>Closing remarks</b>	

## SPEAKER BIOGRAPHIES beginning on following page

Listed alphabetically by last name

**Asaf Bitton, MD, MPH**  
Executive Director, Ariadne  
Labs - Harvard Medical School



Asaf Bitton, MD, MPH, is executive director of Ariadne Labs and a global expert on primary care policy and delivery. He previously served as director of Ariadne Labs' Primary Health Care Program. He is a core founder of the Primary Health Care Performance Initiative, a partnership that includes the World Bank, the World Health Organization, and Bill & Melinda Gates Foundation dedicated to transforming the global state of primary health care.

In his research, Dr. Bitton has examined the rapid rise of chronic diseases throughout Polynesia, implemented global public health treaties to reduce the burden of tobacco use, and improved the measurement and delivery of primary care in Ghana, Costa Rica, and Estonia. A nationally recognized expert on U.S. health policy, he also serves as a senior advisor for primary care policy at the Center for Medicare and Medicaid Innovation. In this role since 2012, he has helped design and test three major comprehensive primary care payment and delivery initiatives, now active in 26 states and 3,000 practices that serve more than three million Medicare beneficiaries.

Dr. Bitton practices primary care at Brigham and Women's South Huntington clinic, a team-based primary care practice in Boston that he helped found nearly 10 years ago. He is an assistant professor of medicine and health care policy at Brigham and Women's Hospital and Harvard Medical School. He holds an undergraduate degree from Brown University and a medical degree from the University of California, San Francisco. He completed his residency and chief residency at Brigham and Women's Hospital and has a master's in public health from the Harvard T.H. Chan School of Public Health.

**Ann Greiner, MCP**  
President & Chief Executive  
Officer, Primary Care  
Collaborative



Ann Greiner, MCP serves as President & Chief Executive Officer of the Primary Care Collaborative (PCC). In this role, she is responsible for leading the overall organizational strategy, managing a high-functioning internal staff, and fostering strategic partnerships across the nation's healthcare sectors.

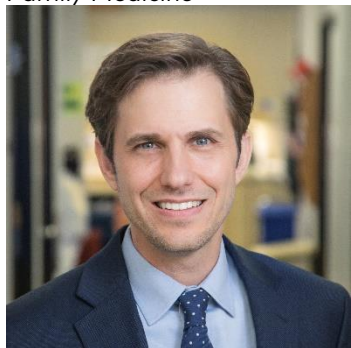
At a critical time in U.S. health policy, Ann directs the PCC's policy agenda, working across a diverse stakeholder group of Executive Members to advance an effective and efficient healthcare system built on the strong foundation of primary care and the patient-centered medical home (PCMH). The PCC's membership is a broad group of public and private organizations, including payers, providers, consumer/patient organizations and other nonprofits and leading corporations, dedicated to transforming health care. It achieves its mission through the combined work of its Executive Members, Stakeholder Centers, clinicians and thought leaders focused on the key issues of delivery reform, payment reform, and patient engagement, to drive health system transformation.

Ann has dedicated her entire career to advancing the quality of U.S. health and health care. She has more than 20 years of experience, including senior-level policy, research, and communications roles, at prestigious national not-for-profit organizations. Prior to leading the PCC, she served as Vice President of Public Affairs for the National Quality Forum, where she increased the visibility and influence of NQF on Capitol Hill and across the country while also leading efforts to engage NQF members on a number of timely policy issues.

Before working at NQF, Ann held high-profile policy, research, and public affairs roles at the American Board of Internal Medicine, the Institute of Medicine (now the National Academy of Medicine), and the National Committee for Quality Assurance (NCQA). In these roles, she worked with others to pioneer research to help the field and the public understand the extent of the U.S. healthcare quality problem (Institute of Medicine), published some of the first-ever quality ratings bringing needed transparency to health care (NCQA), and helped Congress and other policymakers to understand and support the use of high-quality measures to drive improvements in care (National Quality Forum).

Ann has a master's degree in urban planning from the Massachusetts Institute of Technology and a Bachelor of Arts degree in English literature from Hobart and William Smith Colleges.

**Jackson O. Griggs, MD**  
Chief Executive Office, Waco  
Family Medicine



Dr. Jackson Griggs has practiced Family Medicine at Waco's Family Health Center (FHC) for over 15 years. He is a native Texan who earned his undergraduate degree in English from Abilene Christian University and then attended medical school at University of Texas Health Science Center at Houston.

Griggs trained in Family Medicine at FHC's Family Medicine Residency Program, where he served as Chief Resident. Following residency, he practiced at FHC's Bellmead Community Clinic and joined the residency program's faculty. He has served as the residency program's Associate Director for five years, and has trained over 150 family physicians.

He has been an active staff member at both Providence Health Center and Baylor Scott & White-Hillcrest, where he recently served as Chair of the Department of Family Medicine. He has been active in collaborative research with Baylor University faculty in areas of public health, preventative medicine, and mental illness. He serves on the Prosper Waco Leadership Council and is a board member for Care4Texans, a local Providence-affiliated clinically integrated network aiming to improve the way care is delivered. He is a Fellow of the American Academy of Family Medicine.

**Sinsi Hernández-Cancio, JD**

Vice President for Health Justice, National Partnership for Women and Families



Sinsi Hernández-Cancio has served as Vice President for Health Justice at the National Partnership for Women and Families since March 2020. She previously served as the founding director of Families USA's Center on Health Equity Action for System Transformation, where she led efforts to reduce disparities in healthcare outcomes and advance health equity.

She worked on building a thriving and vocal health-equity movement to protect the gains of the Affordable Care Act and leverage health care and delivery system transformation to reduce disparities.

She served on the Addressing Disparities Advisory Panel for the Patient-Centered Outcomes Research Institute (PCORI) and the Robert Wood Johnson Foundation's State Strategies Advisory Committee.

Her advocacy career began as a Georgetown Women's Law and Public Policy Fellow at the Women's Rights Project of Human Rights Watch. Later, she advised and represented two Puerto Rico governors on federal health and human services policies in Washington, D.C. She was a senior health policy analyst for the Service Employees International Union (SEIU) and National Campaign Coordinator for SEIU's Healthcare Equality Project. Bilingual and bicultural, she speaks across the country on healthcare, and has extensive experience in both English and Spanish media including Politico, Univision, Telemundo, CNN en Español and Radio Bilingüe. She is also a participant of the Allies Reaching for Community Health Equity Public Voices Fellowship with The OpEd Project.

She currently serves on the board of directors of the PCC.

Ms. Hernández-Cancio earned an A.B. from Princeton University's Woodrow Wilson School of Public and International Affairs and a J.D. from New York University School of Law, where she was a Hays Civil Rights and Civil Liberties Fellow.

**Sean Hogan, MBA**

General Manager, Innovaccer



Sean Hogan joined Innovaccer as its General Manager in January 2020. Prior to that, he was President of SS&C Health, and before that served as General Manager, IBM Healthcare & Life Sciences.

Throughout his career, Sean has focused on business strategy, innovation and growth – particularly growth that is predicated on business-model transformation and advanced technology. Before assuming his current position, he held several executive responsibilities within IBM's Healthcare & Life Sciences business and led a strategic services unit in Global Business Services. Sean entered IBM through the acquisition of Mainspring, a publicly traded strategic services organization, where he was a member of the management team. Prior to joining Mainspring, Mr. Hogan held a leadership position in another successful start-up services organization, Renaissance Worldwide, which he joined subsequent to Booz Allen Hamilton.

He earned his MBA from Harvard Business School and his engineering and undergraduate degrees from Dartmouth College/Thayer School of Engineering.

**Frederick Isasi, JD, MPH**

Executive Director, Families USA



Mr. Isasi leads Families USA's work on four key challenges: Creating a value-based health system that ensures higher-quality, lower-cost health care; Helping people overcome barriers to health and health care based on race, ethnicity, income, gender, demography, or sexual orientation; Making comprehensive and affordable health insurance available to all; and Empowering health care consumers to ensure their voices are heard in their state and local communities as well as in Washington, D.C. Before joining Families USA, Mr. Isasi was the Health Division Director at the bipartisan National Governors Association's (NGA) Center for Best Practices. In this position, he worked directly with governors of both parties and as NGA's national voice on issues such as health care delivery and payment reform, improving Medicaid, and health exchange planning and oversight. Prior to NGA, Mr. Isasi served as Vice President for Health Policy at the Advisory Board Company where he founded its Health Policy Department.

He holds a JD from Duke University, an M.P.H. from the University of North Carolina, and a B.S. in Cellular Biology and a second major in Spanish from the University of Wisconsin.

**Christopher F. Koller**

President, Milbank Memorial Fund



Christopher Koller is president of the Milbank Memorial Fund. The Fund is a 114-year operating foundation that improves population health by connecting leaders with the best information and experience. Before joining the Fund, he served the state of Rhode Island as the country's first health insurance commissioner, an appointment he held from March of 2005 through June of 2013. Under Mr. Koller's leadership, the RI Office of the Health Insurance Commissioner was nationally recognized for its rate review process and its efforts to use insurance regulation to promote payment reform, primary care revitalization, and delivery system transformation. The Office was also one of the lead agencies in implementing the Affordable Care Act in Rhode Island.

Prior to serving as health insurance commissioner, Mr. Koller was the CEO of Neighborhood Health Plan of Rhode Island for nine years. In this role, he was the founding chair of the Association of Community Affiliated Plans. Mr. Koller has a bachelor's degree (summa cum laude) from Dartmouth College and masters' degrees in social ethics and public/private management from Yale University. He is a member of the National Academy of Medicine's Health Care Services Board and serves in numerous national and state health policy advisory capacities. Mr. Koller is also adjunct professor of community health in the School of Public Health at Brown University.



**Jonathan Leizman, MD**  
Chief Medical Officer, Premise Health



Jonathan Leizman, MD, is the chief medical officer of Premise Health, where he works to enhance the delivery of high-quality, integrated health care and exceptional experiences, while advancing clinical delivery and access models.

Dr. Leizman previously spent 15 years in progressive leadership positions within the Cleveland Clinic health system. Most recently, he served as the medical director of Cleveland Clinic at Work, where he led business and medical operations for multiple worksite health and occupational medicine clinics. He also has been the director of urgent and express care clinics, where he led the regional strategy for these access points.

Board certified in family medicine, Dr. Leizman has practiced in urgent care, primary care, emergency department, and occupational medicine settings. His experience includes advising Global 500 companies on health and safety issues, and he serves on the medical director council for the National Association of Worksite Health Centers and the pharmacy and therapeutics committee for the Ohio Bureau of Workers' Compensation.

Leizman graduated with honors from Dartmouth College with a bachelor's degree in English. He completed his medical degree at The Ohio State University College of Medicine and a residency in family medicine at the Case Western Reserve University School of Medicine / University Hospitals of Cleveland.

He is a certified medical review officer and a U.S. Department of Justice Immigration and Naturalization Services Designated Civil Surgeon.

**Darilyn Moyer, MD, FACP, FRCP, FIDSA**

Executive Vice President and Chief Executive Officer, American College of Physicians



Darilyn V. Moyer, MD, FACP, is the Executive Vice President and Chief Executive Officer of the American College of Physicians, the largest physician specialty society and second largest medical organization in the United States. ACP members include 148,000 internal medicine physicians (internists), related subspecialists, and medical students. As EVP and CEO, Dr. Moyer is the senior staff officer of ACP and has the authority and responsibility to implement all College policies and activities. Dr. Moyer is also the chair of the PCC board of directors.

Board certified in internal medicine and infectious diseases, Dr. Moyer has been a Fellow of ACP (FACP) since 1995. FACP is an honorary designation that recognizes ongoing individual service and contributions to the practice of medicine. She has served on ACP's Board of Regents, which manages the business and affairs of ACP and is the main policy-making body of the College, chaired ACP's Board of Governors, and served as Governor of ACP's Pennsylvania Southeastern Chapter.

Prior to becoming EVP and CEO, Dr. Moyer was a Professor of Medicine, Executive Vice Chair for Education in the Department of Medicine, Internal Medicine Residency Program Director and Assistant Dean for Graduate Medical Education at Lewis Katz School of Medicine at Temple University. She was previously the Co-Faculty Advisor for the Temple University School of Medicine Internal Medicine Interest Group and for the Temple University School of Medicine Student Educating About Healthcare Policy Group. She received the Temple University School of Medicine Women in Medicine Mentoring Award in 2012.

Dr. Moyer's research and scholarly activity interests and presentations have been in the areas of medical education, high value care, patient safety, professionalism and digital media, and HIV/infectious diseases.

She received her Bachelor of Arts degree in the Biological Basis of Behavior, Biology and Psychology from the University of Pennsylvania and attended medical school at Temple University School of Medicine. She completed her internal medicine residency at Temple University Hospital and served as a Chief Resident/Clinical Instructor of Medicine. She went on to complete an Infectious Diseases Fellowship at Harbor-UCLA Medical Center in Torrance, CA.